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Mike,

Just a brief note to thank you very the excellent job you did on my house recently and the professionalism shown by you and your crew. It was nice to have someone clean up every night once they were done and a nice touch to provide your own bathroom facilities for the duration of the project. Both were greatly appreciated.

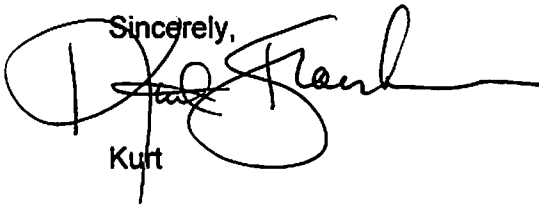
Most importantly I found the quality of work to be what every homeowner is looking for in contractors they retain yet sadly difficult to find. A professional job was done, correctly and with attention to detail. As a homeowner I couldn't ask for more. Also, the additional suggestions or comments made regarding other things I should consider addressing, beyond the scope of your specific job, are helpful too. Hopefully I'll be able to get to them soon yet it is helpful to know of them regardless.

For many homeowners it is a consistent complaint and struggle just to get people to show up when they say they are going to. We all realize you likely have other jobs going simultaneously yet, in our minds at least, ours is the most important! So I did appreciate being kept in the loop of when you or some of your crew would be showing up to work (or not) be it due to weather or other reasons.

Mike, thanks again for a very nice job and feel free to have any prospective customers give me a call if they are looking for reassurance of the work being done professionally.

Hopefully I'll be able to get you to come back and do some additional work next spring. Seems there's no end to maintaining this house!

Sincerely,

A handwritten signature in black ink, appearing to read "Kurt Kraushaar", written over the word "Sincerely,". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Kurt